New Technical Support Email Address

Send all requests for technical support to: navobsy_aa-help.fct@navy.mil. Previously published email addresses are no longer functioning. Technical support is not available via phone.

MICA 2.2.2 for Mac (Intel) Workaround Installation Procedures
(updated 6 February 2018)

The MICA for Macintosh installer program present on the MICA 2.2.2 CD doesn’t work on modern Macs. The workaround procedure below is required for installation. Please follow the steps carefully and in sequence!

1. Insert the MICA CD into the CD/DVD drive.
2. Double-click (open) the MICA 2.2.2 CD (or select it in the Finder’s sidebar)
3. Control-click (right-click) on the MICA installer package (“MICA”) and select Show Package Contents. [If a control-click doesn’t work, try a command-click.]
4. Double-click (open) the Contents folder, and then do the same for the Packages folder.
5. Double-click (open) the “MICA” package. The installer will run and installation should proceed to successful completion. This will install the MICA application in the /Applications folder.
6. Double-click (open) the “MICAIntel” package. The installer will run and installation should proceed to successful completion.

We have received a few reports that this procedure doesn’t work following a previous failed installation attempt. If this happens, go through the “How to Manually Uninstall MICA 2.2.x Files” procedure below, and then repeat the steps above.

MICA for Mac (Intel) Installed Files/Folders

Here are the paths, symbolically as seen in Finder, to the various MICA files and folders. The last one (the .plist file) may or may not be present:

Macintosh HD → Applications → MICA.app
Macintosh HD → Library → Application Support → MICA
Macintosh HD → Users → (user account) → Library → Application Support → MICA
Macintosh HD → Users → (user account) → Library → Preferences → MICA 2.5 Preferences
Macintosh HD → Users → (user account) → Library → Preferences → mil.usno.mica2.plist

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1 If the package won’t open, select it, then choose Open... from the File menu and follow the prompts.
2 See footnote 1.
(user account) is the Home account of the user.

To get to “Macintosh HD → Users → (user account) → Library”, go to Finder, hold down the shift key on the keyboard, click the Go item in the Finder’s menu bar, and then select Library. If Library is not in the Go menu list when holding down the shift key, repeat the process holding down the option key instead.

If you are comfortable using Terminal, these commands will get you to the proper directories where the MICA files and folders (above) are located:

```
cd /Applications/
cd /Library/"Application Support"/
cd ~/Library/"Application Support"/
cd ~/Library/Preferences/
```

**How to Manually Uninstall MICA 2.2.x Files**

Here are step-by-step instructions for finding and removing the MICA application and support files and folders. The instructions involve using the Finder’s “Go to Folder...” command, located in the Finder’s Go menu (in the Finder’s menu bar).

1. Finder → Go → Go to Folder...
   a. Enter or copy-and-paste into the box:
      `/Applications`
   b. Drag “MICA” or “MICA.app” to the Trash. This removes the MICA application. You may be asked to enter an administrator’s user name and password.

2. Finder → Go → Go to Folder...
   a. Enter or copy-and-paste into the box:
      `/Library/Application Support/
   b. Drag the folder “MICA” to the Trash. This removes some of the support files. You may be asked to enter an administrator’s user name and password.

3. Finder → Go → Go to Folder...
   a. Enter or copy-and-paste into the box:
      `~/Library/Application Support/
   b. Drag the folder “MICA” to the Trash. This removes more support files.

4. Finder → Go → Go to Folder...
   a. Enter or copy-and-paste into the box:
      `~/Library/Preferences/
   b. Drag the files “MICA 2.5 Preferences” and mil.usno.mica2.plist, if they are present, to the Trash. This removes the last support files.

5. Empty the Trash (Finder → Finder → Empty Trash...).