

Microsoft Explorer Users

If you experience trouble downloading this compressed file (*.zip) make sure that the **Confirm open after download** option is selected. To verify this:

1. Click **Start**, point to **Settings**, and then click **Control Panel**.
2. Double-click **Folder Options**.
3. Click the **File Types** tab.
4. Scroll down to and click the **.zip** extension.
5. Click **Advanced**.
6. Verify that **Confirm open after download** is selected.

If you continue to experience problems consider using *any* of the following web browsers that *do work* with zip files:

1. Safari — <http://www.apple.com/safari/>
2. Chrome — <http://www.google.com/chrome>
3. Firefox — <http://www.mozilla.com/en-US/firefox/upgrade.html>